

## **De-registering a Dalex Licensed machine**

Prior to Licensing a new machine, the old machine must be de-registered. If one fails to do this properly the result will be a temporary 4 day license on the new machine that cannot be extended.

On the old machine (hopefully still connected to the internet), Open the program up in any species folder, and go to HELP (you will have to open a customer up first at the change active customer window)

ABOUT CONSULTING NUTRITIONIST, LICENSE INFO Select DE-AUTHORIZE. If a message comes up from your firewall asking you if want to allow this communication, do so. The machine has now been successfully deactivated. You should know be able to register your new machine. If you get a message indicating multiple copies are registered you will have to call us to manually de-register the machine.

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